

## **HOURS OF OPERATION AND SHIPPING INFORMATION**

**MONDAY – FRIDAY:** 8:30am – 7pm. All next day orders for overnight delivery must be received by 6pm Eastern time. All ground shipping requests must be received by 4pm.

**SATURDAY:** 11am – 5pm. All overnight packages must be shipped by 5pm. Pro-Tech Intl, Inc. must receive order by 3pm to guarantee Monday delivery. Products may be shipped via Delta Dash or Sonic Air after 5pm and on Sunday if necessary. Customer will be responsible for cost of One-Way flight.

**SUNDAY:** Available for urgent orders. Call office and leave message and system will page staff for consult.

Pro-Tech Intl, Inc has the ability to ship custom spinal orders for next day delivery and we are able to offer same day availability for local patient care facilities. Delivery will be discussed prior to fabrication. Lower extremity custom orthoses will be shipped within 3-5 days.

Customers can always contact **Tom Kimball** @ 508-813-1652, and **Martin Andersson** @ 774-249-4194 by cell phone, or by using the paging system when calling the office during after hours.

**Pro-Tech Orthopedics**  
**104 Otis Street, Suite 27-28**  
**Northborough, MA 01532**  
**P: 866-819-1157      F: 866-473-8105**  
[www.protech-intl.com](http://www.protech-intl.com)